

## *a single simple solution...*

ParaCom Business Email is a fully managed corporate email outsourcing solution for businesses of all sizes. Electronic mail is an indispensable method for businesses to communicate instantly internally and with customers, partners, and vendors around the world. It increases efficiency by speeding the decision-making process and lowers operating costs by reducing spending on overnight delivery, faxing, printing, and copying.

ParaCom Business Email enables you to:

### Further your brand identity

ParaCom Business Email provides businesses with their own domain name email addresses, such as yourname@yourcompany.com. Rather than promote the brand of a service provider, promote your own brand that you can possess forever.

### Use email service designed for business

Many service providers limit the size of each email message and have small mailboxes. With ParaCom Business Email, you can send and receive the large attachments you want with room to spare.

### Access your email from anywhere

With our universally accessible Secure Web-based Email Reader System, you can securely access your email from anywhere in the world regardless of which Internet Service Provider you use.

### Benefit from a world-class infrastructure

ParaCom understands the mission critical nature of business communication, so we provide service guarantees for performance, reliability, and security of your messaging service. Our world-class infrastructure enables us to guarantee 99.5% uptime of the service, a much higher performance standard than most in-house systems.

### Have comfort in your provider

Since 1990, ParaCom has developed a team of highly skilled information technology professionals to design, manage, and support complex systems. By choosing ParaCom, you employ this team dedicated to your business messaging needs. Whether you use our Web-Based Account Management System or call one of our support professionals, ParaCom is there to fulfill your ever-changing needs.

**Keep the focus on your company's bottom line, let ParaCom manage your business communications systems.**

**ParaCom**  
TECHNOLOGIES

[www.paracom.com](http://www.paracom.com)

# ParaCom Business Email

**ParaCom Business Email** hosting service has two service levels, ParaCom Business Email and ParaCom Enhanced Business Email. The following chart is a feature overview of these two service levels. Please refer to the ParaCom Business Email Service specifications for more detail.

ParaCom Business Email Service		
	Business Email	Enhanced Business Email
<b>MAIL ACCESS</b>		
IMAP	Yes	Yes
POP3	Yes	Yes
HTTP	Yes	Yes
SHTTP	Yes	Yes
SSL	Yes	Yes
LDAP	Yes	Yes
RPOP	Yes	Yes
<b>MAIL STORAGE</b>		
Quota	30MB/Mailbox	100MB/Mailbox
Mail Retention	Unlimited	Unlimited
<b>MAILBOX FEATURES</b>		
Auto Responder	Yes	Yes
Delivery Status Notification	Yes	Yes
Quota Notification	Yes	Yes
Vacation Messages	Yes	Yes
Change Password	Yes	Yes
Mailbox Forwarding	Yes	Yes

## ParaCom Business Email Service Features:

**Email client software** • In addition to the Secure Web-based Email Reader System, ParaCom Business Email works with any standards based email client software such as Eudora, Microsoft Outlook, Netscape, and Internet Explorer.

**Anti-spam Technology** • ParaCom Business Email has built-in anti-spam technology to help eliminate unwanted 'junk' email.

**Domain Name Service** • ParaCom handles all domain name related issues including domain name registration, DNS, and MX record maintenance.

**Network Operations** • ParaCom proactively monitors the servers and the network for performance and fault events twenty-four hours a day.

**Customer Support** • Customer support is provided by telephone or email between 8am-5pm Monday to Friday.

**Web-based Account Management** • Securely manage your ParaCom Business Email Service as if it were an in-house system. All mailbox adds, mailbox changes, and service-level modifications can be easily completed via any secure web browser.